Pilton Parish Council

Accessibility statement for Pilton Parish Council

This accessibility statement applies to piltonparishcouncil.org.

This website is run by Pilton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- some older PDF documents are not fully accessible to screen reader software

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:
Email: clerk@piltonparishcouncil.og
Call: 01749 938104

We'll consider your request and aim to get back to you within 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: The Parish Clerk, Gill Pettitt – clerk@piltonparishcouncil.org/ 01749 938104.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or email or visiting us in person.

Our meeting rooms at Pilton Village Hall have audio induction loops.
Find out how to contact us https://www.piltonparishcouncil.org/contact.

Technical information about this website's accessibility

Pilton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

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Compliance status

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Navigation and accessing information

- There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).
- It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.
- It's not possible for users to change text size without some of the content overlapping.
- Interactive tools and transactions
- Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.
- Our forms are built and hosted through third party software and 'skinned' to look like our website.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment in December 2023.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

All PDFs or Word documents that are newly published meet accessibility standards. Older PDFs or Word documents may not meet accessibility standards.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have Policies and Minutes & Agendas in PDF format that must be in the public domain and expect to hold forms published as Word documents. Some of these are archive material that may not yet be in accessible format. By September 2023, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix archive Roundabout issues.
Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

Preparation of this accessibility statement

This statement was prepared on 2 August 2022. It was last reviewed on 2 November 2022.
This website was last tested on 1 August 2022. The test was carried out by Victoria Beal, Jet Set Socials.